

TERMS AND CONDITIONS OF SALE

Please read these terms and conditions carefully before using the website.

By placing an order through our website you agree to be bound by these terms and conditions. You must be at least 18 years of age to purchase goods from this website. If you are under 18, your parent or guardian must be involved in placing the order.

Delivery

We endeavour to deliver items within 14 working days from receiving your order. If the item(s) you have ordered are out of stock, we will notify you within [48] hours by e-mail.

The delivery charge is £10 for Royal Mail Special Delivery.

Cooling off period

You are legally entitled to cancel an order within 7 working days of receipt of the product and return it for a full refund.

Returns

As all items of jewellery are made to order, unfortunately we cannot accept refunds after the cooling off period unless items are faulty. If you have received a faulty item or if an item becomes faulty within a week from date of purchase, please notify us as soon as possible so that we can arrange for this to be repaired. If it cannot be repaired, we will issue a refund.

If, within 14 days of the cooling off period, you cancel the order before the item is finished, the full price will remain payable in full.

Bespoke items

Jessica Naylor-Leyland Design cannot give or accept returns for bespoke or specially commissioned jewellery.

Quality of jewellery

All our jewellery is 18 carat gold and all precious stones used in our jewellery are genuine.

Damaged items

If you receive an item that is damaged or defective, please contact us as soon as possible and we will resolve matters promptly.

Copyright

All jewellery designed by Jessica Naylor–Leyland Design is protected by copyright. Jessica Naylor–Leyland Design is entitled to take legal proceedings in the event of unauthorised copying against the persons concerned.

All images, illustrations, photographs and written text on this website and printed catalogues are protected by copyright, trade mark and/or other intellectual property rights owned by or licensed to Jessica Naylor–Leyland jewellery design. You cannot copy or produce anything from this website without the express prior written permission of Jessica Naylor–Leyland Design.

Disclaimer

Jessica Naylor–Leyland Design reserves the right to change or withdraw without notice any information on this website. We endeavour to ensure that all descriptions and illustrations on this website are accurate, but slight variations may occur. We cannot guarantee that the contents of this website are free of technical errors or omissions.